



## **RIGHT OF WITHDRAWAL**

### **(Information for consumers on exercising the right of withdrawal)**

Updated: 8 May 2026

#### **1. GENERAL INFORMATION**

If the Client is a Consumer and concludes a distance contract using the Platform [www.lexsilent.lv](http://www.lexsilent.lv), the Client has the right to withdraw from the Contract within 14 (fourteen) days from the date of conclusion of the Agreement without giving any reason.

The Contract shall be deemed concluded at the moment when the Client has accepted the Offer of LEXSILENT SIA and LEXSILENT SIA has received the Client's payment (advance or full payment for the Service).

#### **2. EXERCISE OF THE RIGHT OF WITHDRAWAL**

To exercise the right of withdrawal, the Client must inform LEXSILENT SIA of the decision to withdraw from the Contract before the expiry of the withdrawal period by sending an unequivocal statement to the email address: [info@lexsilent.lv](mailto:info@lexsilent.lv).

The Client may use **the withdrawal form** provided by LEXSILENT SIA or submit the statement in free form. The withdrawal period shall be deemed complied with if the Client sends the notice of withdrawal before the expiry of the period.

#### **3. CONSEQUENCES OF WITHDRAWAL**

If the Client exercises the right of withdrawal, LEXSILENT SIA shall refund all payments received from the Client without undue delay, but no later than 14 (fourteen) days from the day on which the notice of withdrawal is received, except for payment for the part of the Service actually provided, if Clause 4 applies.

The refund shall be made using the same means of payment as used by the Client for the initial transaction, unless the Client has expressly agreed otherwise.

#### **4. COMMENCEMENT OF THE SERVICE DURING THE WITHDRAWAL PERIOD**

If the Client requests the commencement of the provision of the Service during the withdrawal period, the Client shall be obliged to pay for the part of the Service provided up to the moment when LEXSILENT SIA has received the Client's notice of withdrawal, in proportion to the Service actually provided.

#### **5. LOSS OF THE RIGHT OF WITHDRAWAL**

The Client loses the right of withdrawal if all of the following conditions are met simultaneously:

- the provision of the Service has been fully completed; and
- the provision of the Service has commenced with the Client's prior express consent; and

- the Client has acknowledged that they are aware of the loss of the right of withdrawal upon full performance of the Service.

## **6. CONSENT TO THE COMMENCEMENT OF THE SERVICE**

The legal services provided by LEXSILENT SIA are individually tailored to the needs of each Client, and their provision is usually commenced immediately after the conclusion of the Contract.

Therefore, when placing an order, the Client is requested to provide consent to the commencement of the Service before the expiry of the withdrawal period. Such consent is obtained prior to the commencement of the Service.